Provider Relations Contact Information

Provider Relations Hotlines: Available Monday – Friday, 8am-5pm CST

- HEALTHfirst 1-888-672-2277
- KIDSfirst 1-888-814-2352

Providers also have 24-hour service available by utilizing self-service tools such as our interactive voice response (IVR) system and provider portal for eligibility and benefit questions.

Effective July 1, 2020 PCHP Provider Relations territories and contacts will transition to the following Provider Business Consultants:

<table>
<thead>
<tr>
<th>Provider Business Consultant</th>
<th>Contact Information</th>
<th>Cities</th>
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| PCHP Provider Relations     | PCHP.ProviderRelations@phhs.org  
Please email to determine assigned Provider Business Consultant | Dallas |
| Sabrina Lowery              | Sabrina.Lowery@phhs.org  
214.266.2126 | Balch Springs, Cedar Hill, Corsicana, Desoto, Duncanville, Ennis, Gun Barrel City, Kaufman, Kerens, Lancaster, Mabank, Midlothian, Red Oak, Waxahachie |
| Sherron (Shon) Peace        | Sherron.Peace@phhs.org  
214.266.2105 | Addison, Allen, Carrolton, Coppell, Denton, Farmers Branch, Frisco, Irving, Lewisville, McKinney, Plano, Prosper, Richardson, Wylie |
| Teenu Maliyil               | Teenu.Maliyil@phhs.org  
214.266.2018 | Anna, Commerce, Crandall, Farmersville, Forney, Garland, Greenville, Irving, Mesquite, Quinton, Rockwall, Rowlett, Royce City, Seagoville, Sunnyvale |